

Dear All,

It's been a year since we have had a newsletter and there have been some changes since then. We have said goodbye to some old faces as they move to pastures new and welcomed some lovely new ones!



## Olivia Parker BVSc MRCVS

Olivia joined us in September 2025 after graduation from the University of Liverpool. Liv is a local girl that has lived in the area for 20 years. She is looking forward to expanding her knowledge in all aspects of veterinary care. She enjoys hiking on the moors and is currently learning to surf.

## Emma Stevenson BVMS MRCVS



We're thrilled to welcome Emma to the team! Graduating from the University of Glasgow in 2013, Emma brings a wealth of experience and a real passion for mixed practice. With a special interest in large animal surgery and production animal management, she has recently started working toward an Advanced Practitioner Certificate in Cattle. Outside of work, Emma is an adventure enthusiast who enjoys kitesurfing, climbing, and just about anything involving water or heights! Be sure to say hello next time you're in – she is excited to get to know you and your animals.



## Rachel Stenning Receptionist at Bovey Tracey

Rachel joined our reception team in May 2025. Rachel is one of our part time members of staff and works part time as a teacher. In her spare time Rachel can be found being a mum to two small angels and enjoys playing Netball.

I'm sure everyone is aware that we have had to move our Moretonhampstead surgery - only over the road to Gales Sawmills, where the garden machinery shop used to be. I had hoped that it would be a seamless move over the new year, but unfortunately, we seem stuck in our own "Grand Designs" style saga!



We are working as hard as we can to get the surgery open and back to normal; for now, everyone is working out of our Bovey Tracey branch. Once the new surgery is open, I hope you will agree that it's an upgrade, and we should be able to offer more services. Above, is a "before picture", after to follow...

## LAMBING TIME

We all enjoy the beautiful countryside we live in, but we urge all dog owners to respect the countryside and those who farm it. At this time of the year, we sadly see a peak in dog attack numbers as sheep are at their most vulnerable. Remember, if your dog attacks livestock you the owner could be responsible for the crime. Also remember that a farmer has the right to protect their livestock. We strongly advise that you keep to the footpaths and keep your dog on a lead when near livestock.

## EASTER

### **KEEP YOUR CHOCOLATE OUT OF REACH**

Please remind everyone in your family of the danger of chocolate. We ask you to take extra precautions to keep Easter chocolate out of your dog's reach. Don't allow small children to have chocolate when the dog is nearby. Remind guests not to share Easter goodies with your friendly pet.





**NURSE VISITS**  
**Exciting news!**



Does your pet dislike the vets? We have you covered.

We are now offering home visits with Beth Richardson RVN, one of our Registered Veterinary Nurses.

Every Monday from the beginning of August 2025

Visit charge £25.00

Please contact us on either 01626 833023 or 01647 440441 to book your visit.

Areas we cover for now include:

**Bovey Tracey, Chudleigh Knighton, Chudleigh, Moretonhampstead, Chagford, Christow and Teign Valley.**  
Other locations may be available upon request.

**Beth will be providing the following services:**

- Nail Clips
- Empty Anal Glands
- Solensia, Librela & Immunotherapy injections
- Post Operative Checks
- Senior Pet Clinics
- 6 Month Health Checks
- 2nd & 3rd vaccinations
- Arthritis Clinics



**Spring Dangers**

**Lily plants** – All parts of the lily plant are toxic to cats and can cause kidney failure.

**Spring bulbs** – Many plant bulbs can be toxic to dogs if eaten/chewed so please be careful when planting these in your garden.

**Slug pellets** – Slug pellets can contain metaldehyde which is extremely toxic to pets.

**Adders** – As the weather warms up adders wake from their hibernation; these can cause nasty bites to pets which require emergency medical attention.

**Grass seeds** – These can become lodged in ears and feet causing irritation.

The RCVS Practice Standards Scheme (PSS) is a voluntary quality assurance accreditation scheme for veterinary practices in the UK. It aims to promote and maintain the highest standards of veterinary care through rigorous assessment and regular inspections. The scheme is run by our governing body, the Royal College of Veterinary Surgeons (RCVS) and is open to all veterinary practices. Accreditation is achieved through a four-year assessment process, with spot checks conducted to ensure high standards are consistently met. Practices must meet core standards, including hygiene, 24 hours emergency cover, staff training & welfare, equipment and cost estimation procedures (to name a few!). The PSS helps pet owners identify practices that meet high standards, ensuring you receive quality care for your pets.

We are pleased to report that our Bovey Tracey Practice has now renewed this accreditation following our inspection in February. Our Christow branch is also fully accredited and once the Moretonhampstead branch reopens, we will go through the process to ensure we continue to meet the high standards there too.



**Practice Facilities**

- Appointment System
- Parking
- 24 Hour Emergency Service
- Modern Surgical Facilities
- Nurse Clinics
- In-House Laboratory
- Digital X Ray Machine
- Endoscopy
- Pet Care Plans

**BOVEY TRACEY SURGERY**

Mill House, Station Road,  
Bovey Tracey, Newton Abbot,  
TQ13 9AL

**TELEPHONE** – 01626 833023

**EMAIL:**

admin@moorgatevets.co.uk

**MORETONHAMPSTEAD SURGERY**

Unit 4,  
Gales Sawmills,  
Moretonhampstead,  
Newton Abbot, TQ13 8LG

**TELEPHONE** – 01647 440441

**EMAIL:**

moorgatetb@moorgatevets.co.uk

**CHRISTOW SURGERY**

4b Gidley's Meadow,  
Christow,  
Exeter, EX6 7QB  
For appointments/repeat  
prescriptions etc.

**TELEPHONE** – 01626 833023

**FOR OUT OF HOUR  
EMERGENCIES PLEASE  
TELEPHONE: 01647 440441**

www.moorgatevets.co.uk

**Easter opening times**

- GOOD FRIDAY 3<sup>rd</sup> April**    Emergency service only
- Saturday 4<sup>th</sup> April**        8:30 – 13:00
- Sunday 5<sup>th</sup> April**            Emergency Service only
- Easter Monday 6<sup>th</sup> April**    Emergency service only
- Tuesday 7<sup>th</sup> April**            Open as normal

*Happy Easter*